

STATISTICA VERSION 10 CONCURRENT NETWORK LICENSE INSTALLATION INSTRUCTIONS FOR USE WITH TERMINAL SERVER AND CITRIX

Notes:

1. These instructions focus on installation on Windows Terminal Server and Citrix, but are applicable to any installation where the program files are to be installed locally at the server.
2. This type of installation requires that a license allowing *STATISTICA* to be used with Windows Terminal Server has been purchased. If you are unsure whether you have such a license, verify this with StatSoft before proceeding.
3. The installation of the Concurrent network version entails two parts: a) a server installation, and b) an optional workstation installation on the client machines.
4. The server installation must be performed by a user with Administrator permissions to the server. The installation makes necessary changes to the system. Each client installation must be performed while logged on as an Administrator to the client computer. If you are prompted to reboot during the installation, you must log on with Administrator permissions after rebooting to complete the installation successfully.
5. If you have a previous version of *STATISTICA* on your computer, from the *Control Panel*, select *Add or Remove Programs* (Windows XP or Windows Server 2003) or *Programs and Features* (Windows Vista, Windows 7, or Windows Server 2008) to uninstall the program. Note that this method of removing *STATISTICA* will not affect or delete any data files created with previous installations. Once this is complete, proceed with the installation instructions.
6. All workstations must have Microsoft Internet Explorer version 5.5 or later installed.
7. The server must be installed to a Windows 2003 operating system or later.
8. This software performs an automatic license registration online. Therefore, it is necessary to perform this installation on a computer that is connected to the Internet.

Server Installation

1. Ensure that no other applications are running.
2. Insert the *STATISTICA* DVD into the DVD drive.
3. The *STATISTICA* installation dialog may be displayed. If it does, **close this dialog** – on Windows Terminal Server you must run the install from the Windows Control Panel, and not directly from the DVD.
4. From the Windows *Control Panel*:
 - On Windows Server 2003, select *Add or Remove Programs* and click the *Add New Programs* button.
 - On Windows Server 2008, select *Programs and Features* and click the *Install a program from the network* link.
5. Browse the *STATISTICA* DVD to the English folder and select *Setup.exe*.
6. The *Welcome* dialog will be displayed. Click the *Next* button.
7. In the *Serial Number / CD Key* dialog, enter the Serial Number and 20-character CD Key in the appropriate boxes. Note: It is important to use the complete keyset as provided by StatSoft. Click the *Next* button to continue.
8. In the *Network ID / Install Code* dialog, enter the Net ID and Install Code. Click the *Next* button to continue.

9. In the *License Agreement* dialog, read the software license agreement. Select the *I accept the terms in the license agreement* option, and click the *Next* button if you agree with the terms and want to continue the installation process.
10. In the *Setup Type* dialog, select either the *Typical* or *Custom* option. *Typical* setup will install *STATISTICA* with the most common options; this is the recommended selection. *Custom* setup options are not covered in these instructions. If you have questions about the custom installation, contact StatSoft technical support. Click the *Next* button to continue.
11. In the *Install Multimedia* dialog, specify whether to install the multimedia files to the server. These are videos providing overviews of various aspects of the *STATISTICA* system. It is recommended that you install them so that workstation clients can access them. Click the *Next* button to continue.
12. In the *Start Menu Folder* dialog, enter the Start Menu folder name; the default name is *STATISTICA 10*. If you want to create a desktop shortcut to *STATISTICA*, select the check box. Click the *Next* button to continue.
13. In the *Register with StatSoft* dialog, enter the requested information in the appropriate boxes. This information is required to obtain the final licensing file for your software. Click the *Next* button to continue.
14. In the next dialog, select a method of software registration. Note that all *STATISTICA* products must be registered to obtain the full license. An Internet connection is needed to *Automatically register*, which is the recommended option. Click the *Next* button to continue.
15. A message will be displayed that prompts you to enable your wireless network adaptor. If your computer has a wireless network adaptor, please enable it until installation is complete in order to ensure proper licensing of the software. Once it is enabled, click the *OK* button.
16. *STATISTICA* will now attempt to register your software automatically. A dialog stating that your license has been successfully registered will be displayed. Click the *OK* button. If the registration process fails, a different dialog will be displayed, indicating the failure. See notes below for additional details of failed registration.
17. *STATISTICA* is ready to install. To begin copying files to your machine, click the *Install* button.
18. You should receive a message stating that the installation is complete. You may be prompted to reboot now or reboot later, depending on the components that were installed on your machine. If you are prompted, it will be necessary to reboot before you run *STATISTICA*. Click the *Finish* button to complete the installation process.
19. If other workstation client computers (not on the terminal server) will be installing *STATISTICA Enterprise*, then create a share to the *STATISTICA* executable directory. This share needs to be available to all users who need to run the workstation installation. Users must have read and execute permissions to all files and subfolders.

Additional step for users of Citrix:

Using the Citrix Management Console, publish the *statist.exe* in the location to which you installed the program files. Call this published application, "*STATISTICA*." More information on how to publish applications in Citrix can be found in the Citrix Management Console's Help.

When publishing a shortcut for a Citrix server, if configured for high security access, you can add a command line parameter of `"/limited"` to the shortcut (i.e., *statist.exe /limited*) to force limited access user permissions.

Optional Workstation Installation (not on the server)

With the terminal (or Citrix) server installed, the application files are available on the terminal (or Citrix) server and are readily available for user. A workstation installation is not necessary. Users can log into the server and use it directly.

However, if you would like to install *STATISTICA* to a local computer, follow these steps:

1. Ensure that no other applications are running.
2. Locate the share that you created (step 19 above) when the *STATISTICA* program files were installed on the server. Double-click the *Setup.exe* file in the *Workstation Installer* subfolder.

3. The *Welcome* dialog will be displayed. Click the *Next* button.
4. In the *License Agreement* dialog, read the software license agreement. Select the *I accept the terms in the license agreement* option, and click the *Next* button if you agree with the terms and want to continue the installation process.
5. In the *Setup Type* dialog, select either the *Typical* or *Custom* option. *Typical* setup will install *STATISTICA* with the most common options; this is the recommended selection. *Custom* setup options are not covered in these instructions. If you have questions about the custom installation, contact StatSoft technical support. Click the *Next* button to continue.
6. If multimedia files were installed on the server, the *Install Multimedia* dialog will be displayed. Specify whether to install the multimedia files to your hard drive. These are videos providing overviews of various aspects of the *STATISTICA* system. It is recommended that you install them if you have sufficient disk space. Click the *Next* button to continue.
7. In the *Start Menu Folder* dialog, enter the Start Menu folder name; the default name is *STATISTICA 10*. If you want to create a desktop shortcut to *STATISTICA*, select the check box. Click the *Next* button to continue.
8. *STATISTICA* is ready to install on your workstation. To begin copying files to your machine, click the *Install* button.
9. Your system will be updated and program files will be installed. Click the *Finish* button on the *Setup Wizard Completed* dialog.
 - If you receive any Version Conflict messages, it is recommended that you keep your existing file (click the *Yes* button).
 - If the workstation's system files need to be updated, you must restart your computer to finish the installation process.
10. After the installation process has been completed, you will see the *STATISTICA* program group window, which will contain the appropriate *STATISTICA* application shortcuts.

Server Uninstall

To install the *STATISTICA* server, follow these steps:

1. Ensure that no other applications are running.
2. From the *Control Panel*, select *Add or Remove Programs* (Windows Server 2003) or *Programs and Features* (Windows Server 2008).
3. Scroll down through the list of programs and select *STATISTICA*. Click either the *Remove* button (Windows Server 2003) or the *Uninstall* button (Windows Server 2008) to uninstall the program.
4. A message will be displayed to confirm that you want to uninstall *STATISTICA* from your computer. Click the *Yes* button.
5. When the uninstall process is complete, click the *Yes* button if you want to notify the StatSoft registration server. This will allow you to install the server on another computer.

Workstation Uninstall

To uninstall a *STATISTICA* workstation, follow these steps:

1. Ensure that no other applications are running.
2. From the *Control Panel*, select *Add or Remove Programs* (Windows XP) or *Programs and Features* (Windows Vista or Windows 7).
3. Scroll down through the list of programs and select *STATISTICA*. Click either the *Remove* button (Windows XP) or the *Uninstall* button (Windows Vista or Windows 7) to uninstall the program.

Notes on failed registration

1. The software registration process can fail for several reasons including: exceeding the allowed number of installations for a serial number, lack of internet connection on the installed machine, incorrect serial number, or other technical difficulties.
2. If you want *STATISTICA* installed on an additional computer, contact StatSoft for information on our policy and additional pricing.
3. If some other issue has affected your registration, ensure that the computer is connected to the internet, and verify your serial number. Start *STATISTICA*. From the *Help* menu, select *Register*.
4. If the registration process still cannot be completed, follow the instructions in the *STATISTICA* start-up dialogs, or contact Technical Support at (918)749-1119 or info@statsoft.com.

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U.S. Headquarters: StatSoft, Inc. • 2300 E. 14th St. • Tulsa, OK 74104 • USA • (918) 749-1119 • Fax: (918) 749-2217 • info@statsoft.com • www.statsoft.com

Australia: StatSoft Pacific Pty Ltd.
Brazil: StatSoft South America
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