

## **STATISTICA VERSION 9 SINGLE USER DOMAIN BASED REGISTRATION INSTALLATION INSTRUCTIONS**

An Internet connection is necessary for this type of installation.

Users running Windows 2000, XP, or Vista on their client machines must log on with Administrator permissions to complete the client installation. The installation makes necessary changes to the system. If you are prompted to reboot during the installation, you must log on with Administrator permissions after rebooting to complete the installation successfully. All workstations must have Microsoft Internet Explorer version 5.5 or later installed.

If you have a previous version of *STATISTICA* on your computer, select *Control Panel > Add or Remove Programs* (Windows XP) or *Control Panel > Programs and Features* (Windows Vista) to remove the program. Note that this method of removing *STATISTICA* will not affect or delete any data files created with previous installations. Once this is complete, proceed with the installation installations.

### **Installing**

1. Ensure that no other applications are running.
2. Insert the *STATISTICA* CD into the CD-ROM drive. The installation process should begin automatically, and the *STATISTICA* installation dialog will be displayed. Click the *Install STATISTICA* button.  
  
Note: If the CD does not auto-start, browse the CD and double-click on *CDSTART.exe*.
3. The *Welcome* dialog will be displayed. Click the *Next* button.
4. In the *Serial Number / CD Key* dialog, enter the Serial Number and 20-character CD Key in the appropriate boxes.  
Note: It is important to use the complete keyset as provided by StatSoft. Click the *Next* button to continue.
5. In the *Network ID / Install Code* dialog, enter the Install Code (Note that a Single User installation does not require a Network ID). Click the *Next* button to continue.
6. In the *License Agreement* dialog, read the software license agreement. Select the *I accept the terms in the license agreement* option, and click the *Next* button if you agree with the terms and want to continue the installation process.
7. In the *Setup Type* dialog, select either the *Typical* or *Custom* option. *Typical* setup will install *STATISTICA* with the most common options; this is the recommended selection. *Custom* setup options are not covered in these instructions. If you have questions about the custom installation, contact StatSoft technical support. Click the *Next* button to continue.
8. In the *Install Multimedia* dialog, specify whether to install the multimedia files to your hard drive. These are videos providing overviews of various aspects of the *STATISTICA* system. It is recommended that you install them if you have sufficient disk space, but they can also be viewed from the CD at any time. Click the *Next* button to continue.
9. In the *Start Menu Folder* dialog, enter the Start Menu folder name; the default name is *STATISTICA 9*. If you want to create a desktop shortcut to *STATISTICA*, select the check box. Click the *Next* button to continue.
10. In the *Register with StatSoft* dialog, enter the requested information in the appropriate boxes. This information is required to obtain the final licensing file for your software. Click the *Next* button to continue.
11. In the next dialog, select *Automatically register* as the method of software registration. Click the *Next* button to continue.
12. A message will be displayed that prompts you to enable your wireless network adaptor. If your computer has a wireless network adaptor, please enable it until installation is complete in order to license the software. Once it is enabled, click the *OK* button.

13. On the following dialog, you will be informed that your license registration is pending and that a registration email has been sent to you.
14. Open your company (or university) email application. Go to your Inbox and open the registration email from [license@statsoft.com](mailto:license@statsoft.com). The email will ask you to verify your email address in order to continue the installation of *STATISTICA*. Click on the hyperlink in the email. Alternately, you can copy and paste the link, in its entirety, into the address bar of your web browser.  
  
*Note: If you do not receive an email from license@statsoft.com, you may need to look in your Junk E-mail folder. Due to the hyperlink in the email, your email application may have flagged the email as spam. Alternately, there may be an issue with your internet connection or firewall.*
15. In your web browser, the *StatSoft Email Address Confirmation* webpage appears. Your email address has been confirmed.
16. You may now return to the installer and click the *Continue* button to finish the installation of *STATISTICA*. If you have closed the installer, restart it and continue as normal.
17. *STATISTICA* will now attempt to register your software automatically. A dialog stating that your license has been successfully registered will be displayed. Click the *OK* button. If the registration process fails, a different dialog will be displayed, indicating the failure. See notes below for additional details of failed registration.
18. *STATISTICA* is ready to install. To begin copying files to your machine, click the *Install* button.
19. You should receive a message stating that the installation is complete. You may be prompted to reboot now or reboot later, depending on the components that were installed on your machine. If you are prompted, it will be necessary to reboot before you run *STATISTICA*. Click the *Finish* button to complete the installation process.

## Uninstalling

To remove *STATISTICA*, follow these steps:

1. Ensure that no other applications are running.
2. In Windows XP, select *Start > Control Panel* and double-click *Add or Remove Programs*. In Windows Vista, select *Start > Control Panel* and double-click *Programs and Features*.
3. Scroll down through the list of programs and select *STATISTICA*. Click the *Remove* button.
4. A message will be displayed to confirm that you want to remove *STATISTICA* from your computer. Click the *Yes* button, and *STATISTICA* files will be uninstalled.

## Notes on failed registration

1. The software registration process can fail for several reasons including: exceeding the allowed number of installations for a serial number, lack of internet connection on the installed machine, incorrect serial number, wrong email address, or other technical difficulties.
2. If you want *STATISTICA* installed on an additional computer, contact StatSoft for information on our policy and additional pricing.
3. If some other issue has affected your registration, ensure that the computer is connected to the internet, and verify your serial number. Start *STATISTICA*. From the *Help* menu, select *Register*.
4. If the registration process still cannot be completed, follow the instructions in the *STATISTICA* start-up dialogs, or contact Technical Support at (918) 749-1119 or [info@statsoft.com](mailto:info@statsoft.com).

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