

WebSTATISTICA VERSION 9 SINGLE SERVER INSTALLATION INSTRUCTIONS FOR USE WITH TERMINAL SERVER

Notes:

1. These instructions focus on installation on Terminal Server and Citrix.
2. This type of installation requires that a license that contains the ability to use *WebSTATISTICA* with Terminal Server has been purchased. If you are unsure whether you have such a license, verify this with StatSoft before proceeding.
3. The installation of *WebSTATISTICA* entails two parts: a) a server installation, and b) workstation installations on each of the client machines. The program will not function if the client installations are not completed.
4. The server installation must be performed by a user with Administrator permissions to the server. The installation makes necessary changes to the system. Each client installation must be performed while logged on as an Administrator to the client computer. If you are prompted to reboot during the installation, you must log on with Administrator permissions after rebooting to complete the installation successfully.
5. If you have a previous version of *STATISTICA* on your computer, select *Control Panel > Add or Remove Programs* (Windows XP) or *Control Panel > Programs and Features* (Windows Vista) to remove the program. Note that this method of removing *STATISTICA* will not affect or delete any data files created with previous installations. Once this is complete, proceed with the installation instructions.
6. The computer on which you are installing *WebSTATISTICA* will act as both the web server and the *STATISTICA* server. Install the web server software on that computer before beginning the installation procedure.
7. A web server may already exist at your site. If not, you may need to install Microsoft Internet Information Services (IIS) or its workstation equivalent, Personal Web Server (PWS), which is included in Windows XP Professional.
 - Windows 2000 and XP: IIS is a Windows component. To install, open the *Add or Remove Programs* dialog from the Control Panel. Click on the *Windows Components* tab and select *Internet Information Services*.
 - Vista: Enable the features *IIS Metabase and IIS 6 configuration compatibility* and *ISAPI Extensions*. From *Control Panel > Programs*, select *Turn Windows features on or off*. The IIS Metabase and IIS 6 configuration compatibility feature is located under *Internet Information Services > Web Management Tools > IIS 6 Management Compatibility*. The ISAPI Extensions feature is located under *Internet Information Services > World Wide Web Services > Application Development Features > ISAPI Extensions*.
 - Windows Server 2008: Enable the role services *IIS 6 Metabase Compatibility* and *ISAPI Extensions*. From the *Server Manager* console, select *Roles > Web Server (IIS)*, and then select *Add Role Services*. IIS 6 Metabase Compatibility is located under *Management Tools > IIS 6 Management Compatibility*. ISAPI Extensions is located under *Application Development*.
8. All workstations must have Microsoft Internet Explorer version 5.5 or later installed.
9. The server must be installed to a Windows 2000 operating system or later.
10. This software performs an automatic license registration online. Therefore, it is necessary to perform this installation on a computer that is connected to the Internet.

Server Installation

1. Ensure that no other applications are running.
2. Insert the *STATISTICA* CD into the CD-ROM drive. The *STATISTICA* installation dialog may be displayed. If it does, **close this dialog** – on Windows Terminal Server you must run the install from the Windows Control Panel, and not directly from the CD.
3. From the Windows Control Panel:
 - On XP, select *Add or Remove Programs* and click the *Add New Programs* button.
 - On Vista, select *Programs and Features* and click the *Install a program from the network* link.
4. Browse the *STATISTICA* CD to the English folder and select *Setup.exe*.
5. The *Welcome* dialog will be displayed. Click the *Next* button.
6. In the *Serial Number / CD Key* dialog, enter the Serial Number and 20-character CD Key in the appropriate boxes. Note: It is important to use the complete keyset as provided by StatSoft. Click the *Next* button to continue.
7. In the *Network ID / Install Code* dialog, enter the Net ID and Install Code. Click the *Next* button to continue.
8. In the *License Agreement* dialog, read the software license agreement. Select the *I accept the terms in the license agreement* option, and click the *Next* button if you agree with the terms and want to continue the installation process.
9. In the *Setup Type* dialog, select the *Typical* option. *Typical* setup will install *STATISTICA* with the most common options; this is the recommended selection. *Custom* setup options are not covered in these instructions. If you have questions about the custom installation, contact StatSoft technical support. Click the *Next* button to continue.
10. In the *Install Multimedia* dialog, specify whether to install the multimedia files to the server. These are videos providing overviews of various aspects of the *STATISTICA* system. It is recommended that you install them so that workstation clients can access them. Click the *Next* button.
11. In the *Start Menu Folder* dialog, enter the Start Menu folder name; the default name is *STATISTICA 9*. If you want to create a desktop shortcut to *STATISTICA*, select the check box. Click the *Next* button to continue.
12. In the *Register with StatSoft* dialog, enter the requested information in the appropriate boxes. This information is required to obtain the final licensing file for your software. Click the *Next* button to continue.
13. In the next dialog, select a method of software registration. Note that all *STATISTICA* products must be registered to obtain the full license. An Internet connection is needed to *Automatically register*, which is the recommended option. Click the *Next* button to continue.
14. A message will be displayed that prompts you to enable your wireless network adaptor. If your computer has a wireless network adaptor, please enable it until installation is complete in order to ensure proper licensing of the software. Once it is enabled, click the *OK* button.
15. *STATISTICA* will now attempt to register your software automatically. A dialog stating that your license has been successfully registered will be displayed. Click the *OK* button. If the registration process fails, a different dialog will be displayed indicating the failure. See notes below for additional details of failed registration.
16. *STATISTICA* is ready to install. To begin copying files to your machine, click the *Install* button. This may take several minutes.
17. You will briefly see a DOS command window that states that the *WebSTATISTICA* service was started successfully.
18. You should receive a message stating that the installation is complete. If a reboot is required, you may be prompted to reboot now or reboot later, depending on the components that are installed on your machine. If you are prompted, it will be necessary to reboot before you run *STATISTICA*. Click the *Finish* button to complete the installation process.
19. Create a share to the *STATISTICA* executable directory. This share needs to be available to all users who need to run the workstation installation. Users must have read and execute permissions to all files and subfolders.

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Additional step for users of Citrix:

Using the Citrix Management Console, publish the *statist.exe* in the location to which you installed the program files. Call this published application, “*STATISTICA*.” More information on how to publish applications in Citrix can be found in the Citrix Management Console’s Help.

When publishing a shortcut for a Citrix server, if configured for high security access, you can add a command line parameter of “/limited” to the shortcut (i.e., *statist.exe /limited*) to force limited access user permissions.

Optional Workstation Installation (not on the server)

With the terminal (or Citrix) server installed, the application files are available on the terminal (or Citrix) server and are readily available for user. A workstation installation is not necessary. Users can log on to the server and use it directly.

Additionally, if other clients will be accessing *WebSTATISTICA* only through a browser, then no workstation installation is necessary. However, *WebSTATISTICA* includes a concurrent version of *STATISTICA*, which allows you to install the *STATISTICA* application to the local workstation, giving you the benefits of both the thick-client *STATISTICA* application and the thin-client *WebSTATISTICA* application. If you want to install *STATISTICA* on the Workstation, follow these instructions.

If you would like to install *STATISTICA* to a local computer, follow these steps:

1. Ensure that no other applications are running.
2. Locate the share that you created (step 19 above) when the *STATISTICA Enterprise* program files were installed on the server. Double-click the *Setup.exe* file in the *Workstation Installer* subfolder.
3. The *Welcome* dialog will be displayed. Click the *Next* button.
4. In the *License Agreement* dialog, read the software license agreement. Select the *I accept the terms in the license agreement* option, and click the *Next* button if you agree with the terms and want to continue the installation process.
5. In the *Setup Type* dialog, select either the *Typical* or *Custom* option. *Typical* setup will install *STATISTICA* with the most common options; this is the recommended selection. *Custom* setup options are not covered in these instructions. If you have questions about the custom installation, contact StatSoft technical support. Click the *Next* button to continue.
6. If multimedia files are installed on the server, the *Install Multimedia* dialog will be displayed. Specify whether to install the multimedia files to your hard drive. These are videos providing overviews of various aspects of the *STATISTICA* system. It is recommended that you install them if you have sufficient disk space. Click the *Next* button to continue.
7. In the *Start Menu Folder* dialog, enter the Start Menu folder name; the default name is *STATISTICA 9*. If you want to create a desktop shortcut to *STATISTICA*, select the check box. Click the *Next* button to continue.
8. *STATISTICA* is ready to install on your workstation. To begin copying files to your machine, click the *Install* button.
9. Your system will be updated and program files will be installed. Click the *Finish* button on the *Setup Wizard Completed* dialog.

If you receive any Version Conflict messages, it is recommended that you keep your existing file (click the *Yes* button).

If the workstation’s system files need to be updated, you must restart your computer to finish the installation process.

Server Uninstall

To remove *STATISTICA* (for example, in order to install it on another computer), follow these steps:

1. Ensure that no other applications are running.
2. In Windows XP, select *Start > Control Panel* and double-click *Add or Remove Programs*. In Windows Vista, select *Start > Control Panel* and double-click *Programs and Features*.

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3. Scroll down through the list of programs and select *STATISTICA*. Click the *Remove* button.
4. A message will be displayed to confirm that you want to remove *STATISTICA* from your computer. Click the *Yes* button, and *STATISTICA* files will be uninstalled.

Workstation Uninstall

To remove a *STATISTICA* workstation, follow these steps:

1. Ensure that no other applications are running.
2. In Windows XP, select *Start > Control Panel* and double-click *Add or Remove Programs*. In Windows Vista, select *Start > Control Panel* and double-click *Programs and Features*.
3. Scroll down through the list of programs and select *STATISTICA*. Click the *Remove* button.
4. A message will be displayed to confirm that you want to remove *STATISTICA* from your computer. Click the *Yes* button, and *STATISTICA* files will be uninstalled.

IIS

When installing over an existing *WebSTATISTICA* or *WebSTATISTICA Enterprise* installation, some post-installer setup may be necessary for IIS. Open the *Internet Services Manager (Internet Information Services in XP)*. This is located in the *Administrative Tools* folder on Windows 2000 and XP. Navigate the tree on the left until you find “*WebSTATISTICA*”. Right-click on this item and select *Properties*. Select the *Home Directory* tab. Click the *Configuration* button toward the lower right of the dialog. Browse the extensions looking for the extension named “.php”. If found, ensure that it is using the PHP installed, e.g., C:\PHP\php4isapi.dll. If not found or not properly configured:

1. Click *Add* (or *Edit* if existing) and browse to the directory where you have PHP installed, e.g., C:\PHP\php4isapi.dll. Set the extension to “.php”.
2. Restart the IIS service (or your computer) to apply these settings.

User Accounts

WebSTATISTICA validates users based on groups defined on the *STATISTICA* Server computer. These groups are:

- *SWS_USER*
- *SWS_DOWNLOADFILES*
- *SWS_UPLOADDATA*
- *SWS_UPLOADSCRIPTS*
- *SWS_BATCHABLE*
- *SWS_PORTAL*
- *SWS_PORTALINTERACTIVE*
- *SWS_ADMIN*

The minimum requirement for authentication on the *WebSTATISTICA* Server is to be a member of the *SWS_USER* group.

Your installation procedure for *WebSTATISTICA* will attempt to create these groups for you automatically. If this was not successful, you can create these groups on the *STATISTICA* server using the *Administrative Tools* within the Windows 2000 or XP system. On Windows 2000 and XP, you can achieve this by opening the *Computer Management* dialog from the *Control Panel – Administrative Tools* menu. Navigate to the tree to find *Local Users and Groups*. In the *Groups* folder, create the groups listed above.

Next, add Users to these Groups. Add all *WebSTATISTICA* users to the *SWS_USER* group (*WebSTATISTICA* administrators as well as *WebSTATISTICA* users); then add the administrators to the *SWS_ADMIN* group, and so on. For customers using active directory, a Best Practice is to define global domain groups that correspond to the *WebSTATISTICA* groups. Then add the global domain group to the corresponding local groups on the *WebSTATISTICA* Server. For instance, you can define a

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global domain group called “GLOBAL_SWS_USER”, and add this global domain group to the local SWS_USER created during *WebSTATISTICA* install. Now you can control users of *WebSTATISTICA* by using *Active Directory* tools to add/remove users to/from the GLOBAL_SWS_USER group.

For more details, consult the *WebSTATISTICA Administrator’s Guide*.

Accessing the *WebSTATISTICA* Server

Start the Internet Explorer Browser (version 5.5 or later), and type in the web address. If you did not change the destination web directory during installation, the address will be <http://yourwebserver/WebSTATISTICA>.

Notes on failed registration

1. The software registration process can fail for several reasons including: exceeding the allowed number of installations for a serial number, lack of internet connection on the installed machine, incorrect serial number, or other technical difficulties.
2. If you want *STATISTICA* installed on an additional computer, contact StatSoft for information on our policy and additional pricing.
3. If some other issue has affected your registration, ensure that the computer is connected to the internet, and verify your serial number. Start *STATISTICA*. From the *Help* menu, select *Register*.
4. If the registration process still cannot be completed, follow the instructions in the *STATISTICA* start-up dialogs, or contact Technical Support at (918)749-1119 or info@statsoft.com.

Part Number 0509WebSTATISTICA-TS-INSTALL

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