

## **STATISTICA VERSION 9 STATISTICA ENTERPRISE INSTALLATION INSTRUCTIONS FOR USE WITH TERMINAL SERVER**

### **Notes:**

1. These instructions focus on installation on Windows Terminal Server (WTS), but are applicable to any installation where the program files are to be installed locally at the server.
2. This type of installation requires that a license allowing *STATISTICA Enterprise* to be used with Windows Terminal Server has been purchased. If you are unsure whether you have such a license, verify this with StatSoft before proceeding.
3. The installation of this version entails two parts: a) a server installation, and b) an optional workstation installation on the client machines.
4. The server installation must be performed by a user with Administrator permissions to the server. The installation makes necessary changes to the system. Each client installation must be performed while logged on as an Administrator to the client computer. If you are prompted to reboot during the installation, you must log on with Administrator permissions after rebooting to complete the installation successfully.
5. If you have a previous version of *STATISTICA* on your computer, select *Control Panel > Add or Remove Programs* (Windows XP) or *Control Panel > Programs and Features* (Windows Vista) to remove the program. Note that this method of removing *STATISTICA* will not affect or delete any data files created with previous installations. Once this is complete, proceed with the installation instructions.
6. All workstations must have Microsoft Internet Explorer version 5.5 or later installed.
7. The server must be installed to a Windows 2000 operating system or later.
8. This software performs an automatic license registration online. Therefore, it is necessary to perform this installation on a computer that is connected to the Internet.

### **Server Installation**

1. Ensure that no other applications are running.
2. Insert the *STATISTICA* CD into the CD-ROM drive. The *STATISTICA* installation dialog may be displayed. If it does, **close this dialog** – on Windows Terminal Server you must run the install from the program control panel, and not directly from the CD.
3. From the Windows Control Panel:
  - On XP, select *Add or Remove Programs* and click the *Add New Programs* button.
  - On Vista, select *Programs and Features* and click the *Install a program from the network* link.
4. Browse the *STATISTICA* CD, open the English folder, and select *SETUP.EXE*.
5. The *Welcome* dialog will be displayed. Click the *Next* button.
6. In the *Serial Number / CD Key* dialog, enter the Serial Number and 20-character CD Key in the appropriate boxes. Note: It is important to use the complete keyset as provided by StatSoft. Click the *Next* button to continue.
7. In the *Network ID / Install Code* dialog, enter the Net ID and Install Code. Click the *Next* button to continue.

8. In the *License Agreement* dialog, read the software license agreement. Select the *I accept the terms in the license agreement* option, and click the *Next* button if you agree with the terms and want to continue the installation process.
9. In the *Setup Type* dialog, select either the *Typical* or *Custom* option. *Typical* setup will install *STATISTICA* with the most common options; this is the recommended selection. *Custom* setup options are not covered in these instructions. If you have questions about the custom installation, contact StatSoft technical support. Click the *Next* button to continue.
10. In the *Enterprise Database Install Type* dialog, choose the type of installation: either create a new database, or use an existing database. Click the *Next* button to continue.
11. Select the Database Management System of your choice.

#### A. Access

*Create New:* If you choose to install to a new Access Database, click the *Next* button. In the *Access Database Path* dialog, leave the default and click the *Next* button. Setup will then create the database, SEWSS.mdb, using the Enterprise Manager schema. If a previous SEWSS.mdb exists in the specified location, setup will create a backup of this database. Note that Microsoft does not supply 64-bit database drivers to Access; therefore, Access is not supported on the 64-bit version of *STATISTICA Enterprise*.

*Use Existing:* If you choose to use an existing Access Database, in the *Access Database Path* dialog, specify the path where this database is located. Click *Browse* to select the path to the existing database. The path will be initially set to the assumed default. Once the appropriate path is defined, click the *Next* button. Note that Microsoft does not supply 64-bit database drivers to Access; therefore, Access is not supported on the 64-bit version of *STATISTICA Enterprise*.

#### B. SQL Server

*Create New:* If you choose to install to a new SQL Server Database, in the *Data Link Properties* dialog - *Connection* tab, enter or select the server name where the SQL Server Database is located, enter the information required to gain access to the server. Then select the existing *STATISTICA Enterprise* configuration database on the server. Click *Test Connection* to ensure that the connection information is correct. If the test connection is successful, click the *OK* button to apply the connection information. If the test is unsuccessful, verify that the connection information is correct and try again.

*Use Existing:* If you choose to use an existing SQL Server Database, in the *Data Link Properties* dialog - *Connection* tab, enter or select the server name where the SQL Server Database is located, enter the information required to gain access to the server, and select the database on the server where the *STATISTICA Enterprise* schema will be applied. Click *Test Connection* to ensure that the connection information is correct. If the test connection is successful, click *OK* to apply the connection information. If the test is unsuccessful, verify that the connection information is correct and try again.

#### C. Oracle

*Create New:* If you choose to install to a new Oracle Database, in the *Data Link Properties* Dialog, on the *Connection* tab, enter the name of the server where the Oracle Database is located and enter the information required to gain access to the database. Click *Test Connection* to ensure that the connection information is correct. If the test connection is successful, click *OK* to apply the connection information. If the test is unsuccessful, verify that the connection information is correct and try again. Note that *STATISTICA Enterprise* assumes the Oracle client software is installed on the server and workstations.

*Use Existing:* If you choose to use an existing Oracle Database, in the *Data Link Properties* Dialog, on the *Connection* tab, enter the name of the server where the Oracle Database is located and enter the information required to gain access to the database. Click *Test Connection* to ensure that the connection information is correct. If the test connection is successful, click *OK* to apply the connection information. If the test is unsuccessful, verify that the connection information is correct and try again. Note that *STATISTICA Enterprise* assumes the Oracle client software is installed on the server and workstations.

#### D. Other

If you choose to install to another database, contact StatSoft Tech Support.

12. In the *Install Multimedia* dialog, specify whether to install the multimedia files to the server. These are videos providing overviews of various aspects of the *STATISTICA* system. It is recommended that you install them so that workstation clients can access them. Click the *Next* button.
13. In the *Start Menu Folder* dialog, enter the Start Menu folder name; the default name is *STATISTICA 9*. If you want to create a desktop shortcut to *STATISTICA*, select the check box. Click the *Next* button to continue.
14. In the *Register with StatSoft* dialog, enter the requested information in the appropriate boxes. This information is required to obtain the final licensing file for your software. Click the *Next* button to continue.
15. In the next dialog, select a method of software registration. Note that all *STATISTICA* products must be registered to obtain the full license. An Internet connection is needed to *Automatically register*, which is the recommended option. Click the *Next* button to continue.
16. *STATISTICA* will now attempt to register your software automatically. A dialog stating that your license has been successfully registered will be displayed. Click the *OK* button. If the registration process fails, a different dialog will be displayed indicating the failure. See notes below for additional details of failed registration.
17. *STATISTICA* is ready to install. To begin copying files to your machine, click the *Install* button. This may take several minutes.
18. You should receive a message stating that the installation is complete. You may be prompted to reboot now or reboot later, depending on the components that are installed on your machine. If you are prompted, it will be necessary to reboot before you run *STATISTICA*. Click the *Finish* button to complete the installation process.
19. After installing *STATISTICA Enterprise* to a Citrix server, the administrator should delete the registry key `HKEY_CLASSES_ROOT\STATISTICA\SPC\DM\MonitorDataPath`.

This is where the *Enterprise Manager* stores the setting on where to place the resulting spreadsheets (defaulted to the All User's profile location). If you delete the registry entry, the *STATISTICA Enterprise* will see that the path has not been set and will default to user each individual user's temporary folder. This removes the problem with file locks.

20. If other workstation client computers (not on the terminal server) will be installing *STATISTICA Enterprise*, then create a share to the *STATISTICA* executable directory. This share needs to be available to all users who need to run the workstation installation. Users must have read and execute permissions to all files and subfolders.

#### *Additional step for users of Citrix:*

Using the Citrix Management Console, publish the *statist.exe* in the location you installed the program files. Name this published application "*STATISTICA*." Also, publish the *staemapp.exe* in the location you installed the program files. Name this published application "*STATISTICA Enterprise Manager*." More information on how to publish applications in Citrix can be found in the Citrix Management Console's Help.

When publishing a shortcut for a Citrix server, if configured for high security access, you can add a command line parameter of `"/limited"` to the *STATISTICA* shortcut (i.e., *statist.exe /limited*) to force limited access user permissions.

## **Optional Workstation Installation (not on the server)**

With the terminal (or Citrix) server installed, the application files are available on the terminal (or Citrix) server and are readily available for user. A workstation installation is not necessary. Users can log on to the server and use it directly.

However, if you want to install *STATISTICA* to a local computer, follow these steps:

1. Ensure that no other applications are running.
2. On your network, locate the share you created (step 19 above) when the *STATISTICA Enterprise* program files were installed. Browse to the *STATISTICA 9/Workstation Installer* subfolder and double-click the *Setup.exe* file.
3. The *Welcome* dialog will be displayed. Click the *Next* button.

4. In the *License Agreement* dialog, read the software license agreement. Select the *I accept the terms in the license agreement* option, and click the *Next* button if you agree with the terms and want to continue the installation process.
5. In the *Setup Type* dialog, select the *Typical* option. *Typical* setup will install *STATISTICA Enterprise* with the most common options; this is the recommended selection. *Custom* setup options are not covered in these instructions. If you have questions about the custom installation, contact StatSoft technical support. Click the *Next* button to continue.
6. If multimedia files are installed on the server, the *Install Multimedia* dialog will be displayed. Specify whether to install the multimedia files to your hard drive. These are videos providing overviews of various aspects of the *STATISTICA* system. It is recommended that you install them if you have sufficient disk space. Click the *Next* button to continue.
7. In the *Start Menu Folder* dialog, enter the Start Menu folder name; the default name is *STATISTICA 9*. If you want to create a desktop shortcut to *STATISTICA*, select the check box. Click the *Next* button to continue.
8. *STATISTICA* is ready to install on your workstation. To begin copying files to your machine, click the *Install* button.
9. Your system will be updated and program files will be installed. Click the *Finish* button on the *Setup Wizard Completed* dialog.

If you receive any Version Conflict messages, it is recommended that you keep your existing file (click the *Yes* button).

If the workstation's system files need to be updated, you must restart your computer to finish the installation process.

10. To start using *STATISTICA Enterprise*, double-click the *STATISTICA Enterprise* shortcut, and type in the default login name "Admin," and password "abcdef." Enterprise Manager will be displayed. At this point, you should change this default administrator password.

## Server Uninstall

To remove the *STATISTICA Enterprise* server, follow these steps:

1. Ensure that no other applications are running.
2. In Windows XP, select *Start > Control Panel* and double-click *Add or Remove Programs*. In Windows Vista, select *Start > Control Panel* and double-click *Programs and Features*.
3. Scroll down through the list of programs and select *STATISTICA*. Click the *Remove* button.
4. A message will be displayed to confirm that you want to remove *STATISTICA* from your computer. Click the *Yes* button, and *STATISTICA* files will be uninstalled.

## Workstation Uninstall

To remove a *STATISTICA* workstation, follow these steps:

1. Ensure that no other applications are running.
2. In Windows XP, select *Start > Control Panel* and double-click *Add or Remove Programs*. In Windows Vista, select *Start > Control Panel* and double-click *Programs and Features*.
3. Scroll down through the list of programs and select *STATISTICA*. Click the *Remove* button.
4. A message will be displayed to confirm that you want to remove *STATISTICA* from your computer. Click the *Yes* button, and *STATISTICA* files will be uninstalled.

## Notes on failed registration

1. The software registration process can fail for several reasons including: exceeding the allowed number of installations for a serial number, lack of internet connection on the installed machine, incorrect serial number, or other technical difficulties.
2. If you want *STATISTICA* installed on an additional computer, contact StatSoft for information on our policy and additional pricing.
3. If some other issue has affected your registration, ensure that the computer is connected to the internet, and verify your serial number. Start *STATISTICA*. From the *Help* menu, select *Register*.
4. If the registration process still cannot be completed, follow the instructions in the *STATISTICA* start-up dialogs, or contact Technical Support at (918) 749-1119 or [info@statsoft.com](mailto:info@statsoft.com).

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